



Welcome to Express!

Thanks for signing up - you're already on your way to easier, faster container recycling.

Here are some tips for your first Return-It Express trip:

How it works:

1. Put your containers into clear or transparent plastic bags that are up to 90 liters in capacity, no sorting needed!
2. At the Express depot, use your phone number to log in at the kiosk and print your bag labels, remember one label per bag.
3. Put a label on each of your bags and drop them off.
4. We'll sort your containers and credit your Express account with your refund within 10 business days.

You'll get an email once the refund is in your account.

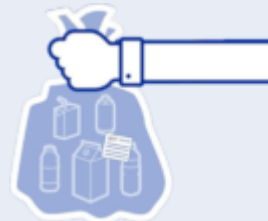
Check your activity, account balance or update your account info [here](#).



Accepted Containers

Express accepts beverage containers that are a part of the Return-It system - other recyclables are not accepted.

Find what containers you can return [here](#).



No Sorting Required

Simply bring your labelled bags filled with unsorted containers to an Express Depot and we'll do the rest.



Use multiple bags for heavy returns

Heavy or overfilled bags can break open and are difficult to handle - this may cause the contents of your bag to break or go missing. If your bag has more than 12 glass bottles in it, it is likely too heavy. Please split overfilled bags into 2 separate bags.



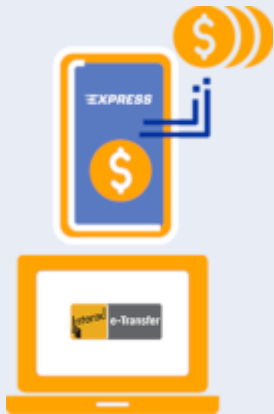
Bag containers in clear bags

Transparent recycling bags or clear trash bags are available for purchase at many grocery stores, drug stores, or hardware stores



Give us extra time

During this time, please allow up to 10 business days for your updated account balance to appear online after dropping off your Express bags



Don't wait in line for cash – transfer your refunds securely with Interac

With Express, you'll never have to handle cash at the depot again. We'll put your refunds onto your online Express account, where you can request a secure transfer via Interac. Return-It never asks for your banking information – Interac facilitates e-transfer through a secure process with your bank or credit union.

Questions? Need more info?

customerservice@returnit.ca

1-855-350-2345

